

Subject: RE: Obstruction of an Alley in Leimert Park: 4224 Degnan Blvd.
From: LACF Escalations <LACFEscalations@republicservices.com>
Date: 10/29/19, 9:15 AM
To: Daniel De La Cruz <daniel.delacruz@lacity.org>, James Howlett <james.howlett@lacity.org>
CC: April Mancha <april.mancha@lacity.org>, Reina Pereira <reina.pereira@lacity.org>, LACF Escalations <LACFEscalations@republicservices.com>, Sokhavibol Ty <sokhavibol.ty@lacity.org>, "Almeida, Pilar" <PALmeida@republicservices.com>, "Renee (Cecelia) Shackelford" <renee.shackelford@lacity.org>

Good morning,

I have reached out to my zero waste representative to make contact with customer and discuss account .

Thank you,

Blanca Arreola
Customer Service Representative

12949 Telegraph Rd.
Santa Fe Springs, CA 90670
[e BArreola@republicservices.com](mailto:BArreola@republicservices.com)
[o \(866\)238-8850](tel:(866)238-8850)
[w RepublicServices.com](http://RepublicServices.com)



We'll handle it from here.*

From: Daniel De La Cruz <daniel.delacruz@lacity.org>
Sent: Monday, October 28, 2019 2:37 PM
To: James Howlett <james.howlett@lacity.org>
Cc: April Mancha <april.mancha@lacity.org>; Reina Pereira <reina.pereira@lacity.org>; LACF Escalations <LACFEscalations@republicservices.com>; Sokhavibol Ty <sokhavibol.ty@lacity.org>; Almeida, Pilar <PALmeida@republicservices.com>; Renee

(Cecelia) Shackelford <renee.shackelford@lacity.org>

Subject: Re: Obstruction of an Alley in Leimert Park: 4224 Degnan Blvd.

Note that (daniel.delacruz@lacity.org) is an external email. Report suspicious emails by clicking on "Report Phishing", or forward to "infosec.phishing@republicservices.com"

Good afternoon,

The obstructing bins have been removed from this alley.

This 4 unit property at 4224 Degnan has an existing non-standard 1 yard solid waste bin located behind a locked gate and no recycling containers.

I would advise Republic Services to contact the customer to inform them of the removed bins, revisit their solid waste capacity needs (non-recycLA bin), and verify if the property has adequate space for recycling containers.

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Daniel De La Cruz, Senior Environmental Compliance Inspector
Solid Resources Commercial Franchise Division, LA Sanitation and Environment
City of Los Angeles
Office: (213) 485-3476

 

On Mon, Oct 28, 2019 at 10:11 AM James Howlett <james.howlett@lacity.org> wrote:

Has this come across your desk at all?

----- Forwarded message -----

From: **April Gayle Mancha** <april.mancha@lacity.org>

Date: Wed, Oct 23, 2019 at 6:32 PM

Subject: Re: Obstruction of an Alley in Leimert Park: 4224 Degnan Blvd.

To: Cecelia Shackelford <renee.shackelford@lacity.org>

Cc: REPUBLIC -Passantino, Susanne <Lacfescalations@republicservices.com>, Reina Pereira <reina.pereira@lacity.org>, LACF <LACF@republicservices.com>, James Howlett <james.howlett@lacity.org>, Sokhavibol Ty <sokhavibol.ty@lacity.org>

+ City contract manager

On Wed, Oct 23, 2019, 3:29 PM Renee (Cecelia) Shackelford
<renee.shackelford@lacity.org> wrote:

Hi Republic,

CD 10 is inquiring again about this address on Degnan with the obstruction in the alley with the dumpsters?

Much Appreciated,

Renée
C. Renée Shackelford

PWB Building--SRSSD-Community Services Group (CSG)
City Council Liaison for Council Districts 8, 9, 10, & 11
1149 S. Broadway, 5th Floor (Mail Stop 521)
[213.485.3023](tel:213.485.3023) T / [213.485.2961](tel:213.485.2961) F / [213.590.8561](tel:213.590.8561) C
Renee.Shackelford@lacity.org

"Go the extra Mile, it's NEVER crowded"


www.lacitysan.org
www.facebook.com/lacitysan
www.twitter.com/lacitysan

----- Forwarded message -----

From: **Albert Lord** <albert.lord@lacity.org>
Date: Wed, Oct 23, 2019 at 3:06 PM
Subject: Re: Obstruction of an Alley in Leimert Park: 4224 Degnan Blvd.
To: Cecelia Shackelford <renee.shackelford@lacity.org>
Cc: Vincent Burditt <vincent.burditt@lacity.org>, Kenon Joseph
<kjoseph@lahsa.org>, Lacy Sylvia <sylvia.lacy@lacity.org>

Renee,
Gail Molen contacted CD10 for update on the dumpster complaint.

Here are photos from site visit today.

Gail Molen and Julie Naylor are aware of the recent citation. They are requesting bins be removed.

Ccd LASHA re; complaint of transient sleeping at the location.





Albert Edmund Lord III
Deputy
Office of City Council President
Herb J. Wesson Jr.
Council Member 10th District
1819 S Western Avenue
Los Angeles, CA 90006
(323) 733-8233
albert.lord@lacity.org
www.herbwesson.com



On Oct 22, 2019, at 9:24 AM, Albert Lord <albert.lord@lacity.org> wrote:

Hi Renee,
Please advise next steps if avail to abate this complaint.

On Friday 10/18/19, someone came by to ticket the dumpsters. They actually taped a ticket to the dumpster. I'm not sure how the owner of the building will see this ticket as these dumpsters have pretty much been abandoned.

I've spoken with multiple people from Republic, and they have informed me that the dumpsters are legally allowed to be left where they are.
I've spoken to Rachel and Frank at Republic 866-238-8850
And another person from Republic named Rutilio and his direct number is (310) 308-7669

Julie Naylor
323-388-9131
juliejean77@yahoo.com

Albert Edmund Lord III
Deputy
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Begin forwarded message:

From: Julie Naylor <juliejean77@yahoo.com>
Date: October 21, 2019 at 8:34:37 PM PDT
To: Albert Lord <albert.lord@lacity.org>
Cc: jamaljonesmsw@gmail.com, dbr923@gmail.com,
gfields@ecwandc.org
**Subject: Re: Obstruction of an Alley in Leimert Park:
4224 Degnan Blvd.**

Dear Mr Lord,

Thank you for your quick response. On Friday 10/18/19, someone came by to ticket the dumpsters. They actually taped a ticket to the dumpster. I'm not sure how the owner of the building will see this ticket as these dumpsters have pretty much been abandoned. The homeless are still sleeping and urinating next to the dumpsters. (See the attached picture from today) I made another service request tonight. Service

Request # 1-1475054569

I know these things can take some time, but I've been trying to get this resolved since July. I'm hopeful the homeless will move on if they don't have the dumpsters to sleep next to.

I've spoken with multiple people from Republic, and they have informed me that the dumpsters are legally allowed to be left where they are.

I've spoken to Rachel and Frank at Republic 866-238-8850
And another person from Republic named Rutilio and his direct number is (310) 308-7669

Sincerely,
Julie Naylor
323-388-9131
juliejean77@yahoo.com

<IMG_6712.jpeg> 

On Oct 18, 2019, at 8:58 AM, Albert Lord
<albert.lord@lacity.org> wrote:

GM Julie Naylor,
Thank you for contacting the council office and
bringing your concern to the office.

I forwarded this matter to our city partners LASAN
and the new CARE program for assessment and
resolve.

Let's keep in touch.

Kind regards,

Albert Edmund Lord III
Deputy
Office of City Council President
Herb J. Wesson Jr.
Council Member 10th District
1819 S Western Avenue

Los Angeles, CA 90006
(323) 733-8233
albert.lord@lacity.org
www.herbwesson.com

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On Oct 17, 2019, at 10:55 PM, Julie Naylor
<juliejean77@yahoo.com> wrote:

Dear Mr. Lord,

My name is Julie Naylor and I live at 4225 Edgehill Dr. in Leimert Park. My house backs up to an alley with apartments on the other side. Earlier this year two dumpsters appeared in the alley behind my house. A black and blue dumpster with the address 4224 Degnan painted on them. They are left in the alley all the time, never being brought back onto the property of 4224 Degnan, or in fact anywhere near it. I have been making calls and complaints since July to have them removed and getting nowhere. In addition every week I have to schedule bulky item pick ups for all of the dumping that happens around the dumpsters. And now, last week a homeless person has moved in and is sleeping next to the dumpster and urinating in the alley everyday. The rest of of alley is clean and all of the other neighbors bring in their bins/dumpsters after collection, including the apartments.

My service request numbers are:

1-1397792815
1-1417206093
1-1418391023
1-1432449797
1-1439143196
1-1471330821

I've also attached a current picture from this week, cropping out the homeless person.

Any help with this situation would be appreciated.

Sincerely,
Julie Naylor
4225 Edgehill Dr
Los Angeles CA 90008
323-388-9131

<IMG_6675.jpeg>

--

James Howlett
Management Assistant
LA Sanitation & Environment | SRCFD
1149 S. Broadway 5th Floor
Los Angeles, CA 90015